



**Pennine Lancashire Palliative and End of Life Care  
Steering Group**

# Pennine Lancashire Palliative and End of Life Care Training and Education Directory

September 2016 – V.3

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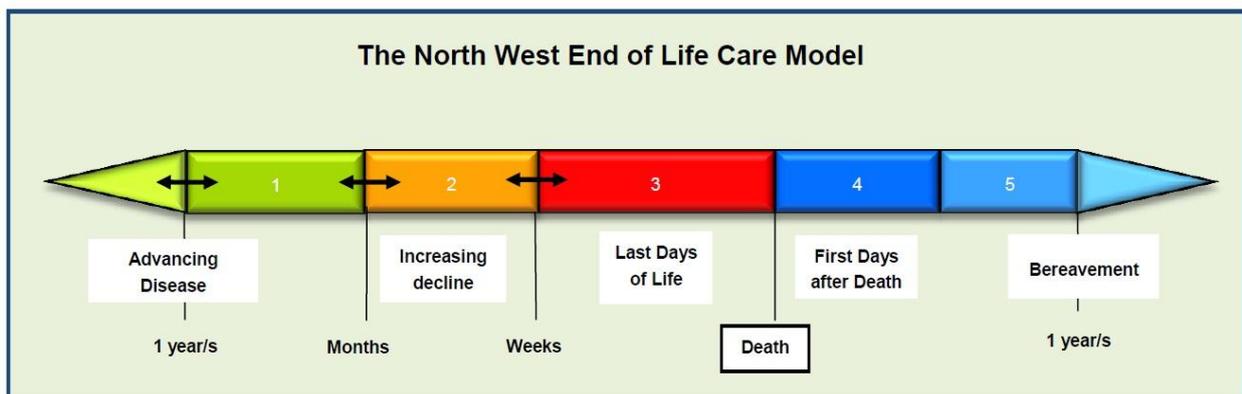
## Introduction

Many professionals are involved in caring for people with palliative and end of life care needs. This includes care home staff and domiciliary care providers, district and hospital-based nurses, hospital-based medical staff, General Practitioners and specialist palliative care providers. We all want to get it right for these patients, but sometimes lack the confidence and training to know how.

National guidance and regulatory bodies, such as the General Medical Council, the Nursing and Midwifery Council and the Care Quality Commission, increasingly want to see evidence that professionals are able to properly fulfil this vital part of their job. This should trigger you to look at your own practice, and your organisation, and consider what training needs you may have in this field.

This document provides details of education and training courses available within Pennine Lancashire in topics relating to palliative and end of life care. Please use this document to identify where you may access education to meet training needs you identify.

The training directory and register of trainers is indexed and colour-coded to match the North West End of Life Care Model. General courses are listed at the start of the directory as purple, then topics listed and coded at the stage they are most relevant to. Training available spans all of these areas, and all are important.



The training directory outlines scheduled accessible training available; the contact details should enable you to access this training.

If you cannot identify scheduled training that meets your needs, there is register of trainers provided. This lists trainers within Pennine Lancashire who may be able to provide additional training on other topics related to palliative and end of life care; contact the most appropriate person listed to discuss.

We have tried to include all relevant local training; in addition to this, there are other courses organised by national bodies and in neighbouring localities, consult relevant organisations for details.

## General and Overarching Courses

Course Title	Organisation and contact details	Course Content	Target Audience	Format of Session	Accreditation	Cost	Competency Code
<b>E-Learning</b>							
<b>BMJ Learning</b>	British Medical Association <a href="http://www.learning.bmj.com/learning/home.html">www.learning.bmj.com/learning/home.html</a>	Various models including: <ul style="list-style-type: none"> <li>• Palliative care in non-malignant disease</li> <li>• Paediatric palliative care</li> <li>• End of Life Care: a guide for GPs</li> <li>• Managing the impact of a diagnosis of cancer</li> <li>• Palliative care in the out-of-hours period</li> </ul>	Generally aimed at doctors, some general and some specific to certain grades or roles.	E-learning sessions of varying length (usually quite short).	Print certificate on completion.	Free to BMA members. £65 per year for nurse/other health care subscribers. £90 per year for doctors not members of the BMA. £32 per year for students.	
<b>Current learning in Palliative Care (CLiP) programme</b>	Hospice UK <a href="http://learning.hospiceuk.org/">http://learning.hospiceuk.org/</a>	CLiP courses Spirituality – introductory level module	Quite basic introduction. Suitable for early health and social care staff.	E-learning session	Can print certificate if achieve over 75% in end of course quiz.	Free	
<b>e-ELCA</b>	Health Education England developed with Association of Palliative Medicine. <a href="http://www.elfh.org.uk/programmes/end-of-life-care/">www.elfh.org.uk/programmes/end-of-life-care/</a>	Various modules, including: Relationship between palliative care and end of life care  Specific modules for social care: - supporting people to live and die well - palliative care social work - assessment in end of life care - support and care planning at the end of life - hospital social work - end of life care in care homes and domiciliary settings  6 sessions on different aspects of spirituality	Various – all health and social care practitioners.  See below. Free for NHS staff and hospice staff. Social care staff can access, see below.	E-learning sessions 20-30 minutes each	Can print certificate on completion.	Free to NHS and hospice staff – see below	
<b>MacMillan Learn Zone</b>	MacMillan Cancer Support <a href="http://learnzone.org.uk/">http://learnzone.org.uk/</a>	Various topics relating to cancer covered <ul style="list-style-type: none"> <li>• Benefits awareness</li> <li>• Body image and cancer</li> <li>• Can we talk about work</li> <li>• Family matters (legal issues)</li> <li>• Out of hours toolkit</li> <li>• Working with cancer (occupational health info)</li> <li>• Improving care for LGBT people with cancer</li> <li>• Lessons learnt around end of life care</li> </ul>	Various health and social care professionals. Also modules for the public, volunteers and additional resources for MacMillan professionals.  Need to register for access (free).	E-learning sessions  <i>(Some involving toolkits and videos).</i>	No	Free	
<b>Motor Neurone Disease resources</b>	Motor Neurone Disease Association <a href="http://www.mndassociation.org/for-professionals/">www.mndassociation.org/for-professionals/</a>	Resources and e-learning modules relating to different aspects of caring for patients with motor neurone disease.	Information targeted at various professionals, including GPs, nurses, and care workers.  E-learning module for care workers free.	Internet based resources  Care worker e-learning module split into 5 sub-sections, 15 minutes each.	Can print certificate on completion of care worker module.	Free	

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<b>University Courses - various courses available, examples of which are below. See Universities for details.</b>							
<b>Advanced Certificate in Palliative Care Practice</b>	UCLan	Part-time course over 24 weeks. Can count towards BSc. Covers theoretical and practical context of palliative care.	Level 6 - Must have a professional qualification and at least 12 months experience.	Nine taught days with three additional learning days. Assignments.	40 credits.	Certificate after completion	£1200
<b>Palliative Care Practice Short Course</b>	UCLan	Part-time course over 16 weeks. Can count towards BSc. Covers theoretical and practical context of palliative care practice	Level 6 - Must be working in a clinical area relevant to the module.	13 half days, with 3 additional learning days. Assignments.	40 credits/ CPD		£1200
<b>Care Management at the end of life</b>	UCLan	Part-time course over 12 weeks. Can count towards BSc. Covers challenges, framework and guidelines around end of life care.	Level 6 - Must be working in a clinical area relevant to the module.	12 half day (weekly) taught sessions, with e-learning support.	20 credits		£600
<b>Palliative Care Practice</b>	University of Cumbria	Level 6 and level 7: Aims to increase knowledge and understanding in palliative care and the frameworks used to enhance quality of life.	Registered nurse or allied health professional able to apply outcomes to own practice.	Part time	20 credits per module.		£500 per module
<b>Foundations in Palliative Care</b>	University of Cumbria	Level 4 modules are: - essentials in end of life care - dementia care - bereavement support	Aimed primarily for health and social care workers involved in the care of palliative patients.	1 year, part-time.	University certificate (60 level 4 credits)		See university for details.
<b>Courses for care home staff</b>							
<b>Six Steps for Success for Care Homes and Domiciliary Providers</b>	Available via local hospices: <b>East Lancashire Hospice:</b> Rachel Shovelton 01254 287030 <a href="mailto:Rachel.shovelton@eastlancshospice.org.uk">Rachel.shovelton@eastlancshospice.org.uk</a> <b>Pendleside Hospice and Rossendale Hospice:</b> Jeanette Shepherd 01282 440100 <a href="mailto:jeanette.shepherd@pendleside.org.uk">jeanette.shepherd@pendleside.org.uk</a>	Course covers seven main topic areas: <ul style="list-style-type: none"><li>• Delivering High Quality End of Life Care</li><li>• Discussions as end of life approaches</li><li>• Communication skills</li><li>• Holistic assessments and care planning</li><li>• Coordinating EOLC</li><li>• Care in last days of life</li><li>• Care after death</li></ul>	Care home managers and staff, domiciliary care providers.  East Lancs Hospice – also offered personal assistants to District Nurses and healthcare assistants working in Blackburn, Darwen, Hyndburn and Ribble Valley.	7 weekly sessions on 7 week rolling programme.  Approx. 20 places per session run in cohorts.	No		Funded by MPET money - until March 2017 in Blackburn, Darwen, Hyndburn and Ribble Valley - until March 2016 in Burnley, Pendle and Rossendale  No direct charge to providers accessing the course.
<b>Delivering High Quality End of Life Care</b>	Rachel Shovelton, EoL Trainer, East Lancashire Hospice  01254 287030 <a href="mailto:Rachel.shovelton@eastlancshospice.org.uk">Rachel.shovelton@eastlancshospice.org.uk</a>	Develop knowledge skills and confidence to support managers on implementing organisational change to improve the quality of end of life care.	Care Home Managers and Domiciliary Providers.	1 session every 12 weeks.  20 places per course.	No		Free to those working in Blackburn, Darwen, Hyndburn and Ribble Valley. DNA or late cancellation is £50 per candidate. Cost to organisations outside the area is £500 for up to 20 delegates.

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<b>Care at the End of Life</b>	Denise Williams, East Lancashire Hospice  01254 287036 <a href="mailto:Denise.williams@eastlan.cshospice.org.uk">Denise.williams@eastlan.cshospice.org.uk</a>	<ul style="list-style-type: none"> <li>Factors that made the LCP unsustainable.</li> <li>The 5 priorities of care and how we can implement these in practice.</li> <li>Documenting individualised end of life care plans.</li> </ul>	Care home manager and senior staff.  District Nursing Teams at LCFT.	4 session per year dates on request	No	For organisations in Blackburn, Darwen, Hyndburn and Ribble Valley: £100 per session. Cost to organisations outside area: £200 for up to 20 delegates.	
<b>Certificate in Understanding End of Life Care Level 2</b>	CAS Training Ltd  This course is available from numerous companies	Level 2 Certificate <u>Workbook one</u> The different perspectives on death and dying  <u>Workbook two</u> How to support an individual as they are approaching death	Health Care Assistants  Care Workers	Distance Learning	Level 2 Certificate	Due to availability of government funding, this qualification is usually available at no cost. Funded places are limited and subject to availability.	
<b>Dignity and Spirituality</b>							
<b>Dignity at End of Life</b>	Denise Williams, East Lancashire Hospice  01254 287036 <a href="mailto:Denise.williams@eastlan.cshospice.org.uk">Denise.williams@eastlan.cshospice.org.uk</a>	A one day workshop to develop knowledge, skills and confidence to support staff to deliver dignity within end of life care.	All health and social care professionals working in Blackburn, Darwen, Hyndburn and Ribble Valley.	4 per year 20 places per session	No	Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley.  £25 for those working in the area, not in the NHS.  £50 per candidate for out of area or DNA/ late cancellation or £500 to commission up to 20 candidates.	
<b>Spirituality in holistic assessment and care planning</b>	Denise Williams, East Lancashire Hospice  01254 287036 <a href="mailto:Denise.williams@eastlan.cshospice.org.uk">Denise.williams@eastlan.cshospice.org.uk</a>	<ul style="list-style-type: none"> <li>Understand the domain of spirituality in a holistic approach.</li> <li>Know how to assess spiritual needs as part of a holistic assessment using a recognised assessment tool, such as HOPE.</li> <li>Explore care interventions to meet identified spiritual needs.</li> </ul>	All involved in health and social care.			Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley. £15 for those working in the area, not in the NHS. £30 per candidate for out of area or DNA/ late cancellation or £250 to commission up to 20 candidates.	
<b>Opening the Spiritual Gate</b>	Queenscourt Hospice (Southport) in association with Mersey and Cheshire Cancer Network and Edge Hill University <a href="http://www.openingthespiritualgate.net/Opening_the_Spiritual_Gate/Welcome.html">http://www.openingthespiritualgate.net/Opening_the_Spiritual_Gate/Welcome.html</a>	Four sessions: <ul style="list-style-type: none"> <li>Understanding meaning</li> <li>Communication</li> <li>Recording and reporting</li> <li>Pulling it all together</li> </ul>	Healthcare professionals working in Cheshire and Merseyside, and Greater Manchester, Lancashire and South Cumbria. Aimed at all clinical staff.	Face to face or online interactive learning	No.  Recommended by local Palliative and End of Life Networks	Usually £50, limited free places are available funded by the Networks.	

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<b>Others</b>							
<b>End of Life Care for Health Care Students</b>	Denise Williams, East Lancashire Hospice 01254 287036 <a href="mailto:Denise.williams@eastlancshospice.org.uk">Denise.williams@eastlancshospice.org.uk</a>	<p>Topics covered include:</p> <ul style="list-style-type: none"> <li>• Overview of palliative and end of life care</li> <li>• Holistic assessment</li> <li>• Recognising dying</li> <li>• Symptom management</li> <li>• Bereavement care</li> </ul>	Medical and Nursing students working or studying in Blackburn, Darwen, Hyndburn or the Ribble Valley.	2 sessions per year 20 places per session No dates for 2016 agreed yet. They are being arranged with the college and student placement coordinator.	No	Free of charge	
<b>Palliative Care for Health Care Assistants</b>	ELHT Palliative Care Nurse Specialist Team Contact either:  Rachael Duxbury 01282 803103  Lisa Stone 01254 732652 <a href="mailto:Macmillan.booking@elht.nhs.uk">Macmillan.booking@elht.nhs.uk</a>	General principals of palliative care, basic communication skills.	HCA's & APs, mainly aimed at ELHT employed or hospice staff.	Quarterly  30 places per session	No	Free of charge	
<b>Dementia and End of Life Care</b>	Denise Williams, East Lancashire Hospice 01254 287036 <a href="mailto:Denise.williams@eastlancshospice.org.uk">Denise.williams@eastlancshospice.org.uk</a>	<ul style="list-style-type: none"> <li>• Understand why is dementia care is an important consideration for palliative and end of life care.</li> <li>• Know the principles underpinning high quality care for people with dementia, their families and carers.</li> <li>• Explore how we can provide high quality end of life care for people with dementia.</li> </ul>	Care home managers and senior staff.  District Nursing Teams in LCFT.	2 sessions per year ( <i>dates on request</i> ).	No	Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley.  £15 for those working in the area, not in the NHS.  £50 per candidate for out of area or DNA/ late cancellation or £500 to commission up to 20 candidates	
<b>Reducing Inappropriate Hospital Admissions</b>	Rachel Shovelton, EoL Trainer, East Lancashire Hospice 01254 287030 <a href="mailto:Rachel.shovelton@eastlancshospice.org.uk">Rachel.shovelton@eastlancshospice.org.uk</a>	<ul style="list-style-type: none"> <li>• Identify when transfer to hospital is appropriate.</li> <li>• Consider what factors contribute to inappropriate hospital admissions.</li> <li>• Analyse how to support people remaining at home at the end of their life.</li> </ul>	All health and social care professionals working in Blackburn, Darwen, Hyndburn and Ribble Valley.	2 sessions per year 20 places per session	No	Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley registered on the six steps programme with East Lancashire Hospice.  £50 for delegates out of area. £50 per candidate for out of area or DNA/ late cancellation or £500 to commission up to 20 candidates	
<b>DNA CPR</b>	Denise Williams, East Lancashire Hospice 01254 287036 <a href="mailto:Denise.williams@eastlancshospice.org.uk">Denise.williams@eastlancshospice.org.uk</a>	<ul style="list-style-type: none"> <li>• To revise the latest guidelines around the DNA CPR decision making process.</li> <li>• To look at key points of the joint DNA CPR policy.</li> <li>• To discuss how this works in practice.</li> </ul>	GPs in Blackburn with Darwen, LCFT District Nurses and Care Home Managers.	2 hour sessions ( <i>available on request</i> ).	No	Free to those working in Blackburn, Darwen, Hyndburn and Ribble Valley.	

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<b>Introduction to Palliative and End of Life Care</b>							
<b>Course Title</b>	<b>Organisation and contact details</b>	<b>Course Content</b>	<b>Target Audience</b>	<b>Format of Session</b>	<b>Accreditation</b>	<b>Cost</b>	<b>Competency Code</b>
<b><i>E-Learning</i></b>							
<b>Current learning in Palliative Care (CLiP) programme</b>	Hospice UK <a href="http://learning.hospiceuk.org/">http://learning.hospiceuk.org/</a>	Current learning in Palliative Care (CLiP) programme:  - Introduction to palliative care - 3 introductory modules	Quite basic introduction. Suitable for early health and social care staff. Open to all, need to register	E-learning sessions. Content is split into broad topic-based courses, which consist of modules which are worked through.		Can print certificate if achieve over 75% in end of course quiz.  Free	
<b>e-ELCA</b>	Health Education England developed with Association of Palliative Medicine.  <a href="http://www.e-lfh.org.uk/programmes/end-of-life-care/">www.e-lfh.org.uk/programmes/end-of-life-care/</a>	Open Access Modules: <ul style="list-style-type: none"> <li>Relationship between palliative care and end of life care</li> <li>Introduction to principles of advance care planning</li> <li>Introduction to principles of assessment in end of life care</li> <li>Communication skills</li> <li>Symptom management, comfort and well-being</li> </ul>	Social care workers, administrative and clerical staff and volunteers. Open access website.  These e-ELCA e-learning sessions are available to access freely and without the need for registration	e-learning sessions 20-30 minutes each	Can print certificate on completion	Open access modules free to all.  All other sessions free to NHS and hospice staff – see below	
<b><i>Face to face sessions</i></b>							
<b>Six Steps Taster</b>	Rachel Shovelton, EoL Trainer, East Lancashire Hospice 01254 287030  <a href="mailto:Rachel.shovelton@eastlancshospice.org.uk">Rachel.shovelton@eastlancshospice.org.uk</a>	Full day workshop introducing the concepts around the six steps programme.	Health and Social Care staff working across Lancashire.	Commissioned by LWDP/ BWDWDP  2 sessions this year 20 places per session.	No	Free to those working in Blackburn, Darwen, Hyndburn and Ribble Valley.  Cost to organisations outside area is £25 per delegate or £500 for the full day.	
<b><i>Doctors in training</i></b>							
<b>Palliative Care</b>	ELHT Specialist Palliative Care Team	Session including workshops covering care of the dying, opiate prescribing.	FY1 Doctors at ELHT	Annual session open to all FY1 Doctors	No	Free - as part of protected teaching time.	
<b>Palliative Care</b>	ELHT Specialist Palliative Care Team	Session including workshops covering care of the dying, opiate prescribing, and symptom control.	FY2 Doctors at ELHT	Annual session open to all FY2 Doctors	No	Free - as part of protected teaching time.	
<b>Palliative Care</b>	ELHT Specialist Palliative Care Team	Session including workshops covering care of the dying, opiate prescribing, and symptom control.	GPST1 and 2 doctors	Annual session open to all GPST doctors	No	Free - as part of protected teaching time.	
<b>Palliative Care</b>	ELHT Specialist Palliative Care Team	Small group sessions, often informal case discussions covering care of the dying and symptom control.	Core Medical Trainees at ELHT	After each grand round (at least 2 per year). 2hr sessions	No	Free - as part of protected teaching time.	

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<b>Palliative Medicine Taster Sessions</b>	Shadowing with ELHT and hospice specialist palliative care staff  Anna MacPherson 01282 440158 <a href="mailto:anna.macpherson@elht.nhs.uk">anna.macpherson@elht.nhs.uk</a>	2-5 days shadowing covering areas of palliative care according to trainees learning objectives	Aimed at FY2 trainees but open to all	Sessions available throughout the year	No	Free – study leave may need to be applied for.	
<b>Introduction to Palliative and End of Life Care</b>	Elizabeth Bailey, East Lancashire Hospice  01254 287000 <a href="mailto:Elizabeth.bailey@eastlan.cshospice.org.uk">Elizabeth.bailey@eastlan.cshospice.org.uk</a>	Exploration of key in palliative and end of life care.  Introduction to hospice services.	Medical students – Year 3 Oncology.	Dates on request.	No	Free.	
<b>Teaching Ward Round</b>	Elizabeth Bailey, East Lancashire Hospice  01254 287000 <a href="mailto:Elizabeth.bailey@eastlan.cshospice.org.uk">Elizabeth.bailey@eastlan.cshospice.org.uk</a>	Observation and analysis of palliative care in practice.	Medical students on placement with GP, trainees not opting for palliative care placement.	Dates on request.	No	Free	

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<b>Communication Skills</b>							
<b>Course Title</b>	<b>Organisation and contact details</b>	<b>Course Content</b>	<b>Target Audience</b>	<b>Format of Session</b>	<b>Accreditation</b>	<b>Cost</b>	<b>Competency Code</b>
<b>E-Learning</b>							
<b>BMJ Learning</b>	British Medical Association <a href="http://www.learning.bmj.com/learning">www.learning.bmj.com/learning</a>	Various models including: <ul style="list-style-type: none"> <li>• Breaking bad news to patients and relatives</li> <li>• Managing the impact of diagnosis of cancer</li> <li>• Various communication skills modules</li> </ul>	Generally aimed at doctors, some general, some specific to certain grades or roles. Open to members of the British Medical Association.	e-learning sessions of varying length. Usually quite short.	Can print certificate on completion	Free to BMA members. £65 per year for nurse/other health care subscribers. £90 per year for doctors not members of the BMA £32 per year for students	
<b>Current learning in Palliative Care (CLiP) programme</b>	Hospice UK <a href="http://learning.hospiceuk.org/">http://learning.hospiceuk.org/</a>	CLiP courses: <ul style="list-style-type: none"> <li>• Psychological needs – 8 modules ranging from introductory basic communication skills and issues, intermediate modules including breaking bad news, dealing with anxiety and anger, to advanced modules on helping the withdrawn patient and dealing with collusion and denial.</li> <li>• Understanding &amp; helping the person with communication difficulties – 2 introductory modules covering conditions causing communication difficulties, and managing distress. 3 intermediate modules covering dementia, epilepsy and Down’s syndrome.</li> </ul>	Modules are categorised as introductory, intermediate or advanced. Aimed at different levels of social and health care staff. Introductory modules tend to be appropriate for social care and early health care staff. Intermediate and advanced modules tend to be more appropriate for nursing and medical staff. Open to all, need to register	E-learning sessions.  Content is split into broad topic-based courses, which consist of modules which are worked through.	Can print certificate if achieve over 75% in end of course quiz.	Free	
<b>e-ELCA</b>	Health Education England developed with Association of Palliative Medicine. <a href="http://www.elfh.org.uk/programmes/end-of-life-care/">www.elfh.org.uk/programmes/end-of-life-care/</a>	35 specific modules on various aspects of communication in palliative and end of life care, including: <ul style="list-style-type: none"> <li>• Principals and basic skills</li> <li>• Models of communication</li> <li>• Communication in specific contexts and in challenging scenarios e.g. requests for euthanasia, managing anger and collusions</li> <li>• Communication issues with colleagues, children, relatives etc.</li> </ul> <p>Additional modules and case studies on initiating conversations about end of life care in conditions including COPD, cardiac disease, cancer, dementia and long term neurological conditions.</p>	Various  All health and social care practitioners  Free for NHS staff and Hospice staff  Social care staff can access.	e-learning sessions 20-30 minutes each	Can print certificate on completion	Free to NHS and Hospice staff, see below.	

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<b>MacMillan Learn Zone</b>	MacMillan Cancer Support <a href="http://www.learnzone.org.uk/">www.learnzone.org.uk/</a>	Various modules relating to cancer, including: <ul style="list-style-type: none"><li>• Cancer in primary care (aimed at GPs)</li><li>• Communicating significant news</li><li>• Communicating with patients</li><li>• Information giving and signposting</li><li>• Sexual relationship and cancer</li></ul>	Mainly aimed at healthcare professionals.  Would be appropriate for nursing and medical staff.  Need to register for access (free)	e-learning sessions some involving toolkits and videos	No	Free	
<b>Face to face sessions</b>							
<b>Advance Care Planning and Difficult Conversations</b>	ELHT Palliative Care Nurse Specialist Team Contact either:  Rachael Duxbury 01282 803103  Lisa Stone 01254 732652 <a href="mailto:Macmillan.booking@elht.nhs.uk">Macmillan.booking@elht.nhs.uk</a>	This full day course aims to increase your confidence to initiate and participate in discussions about advance care planning and end of life care with patients and their families.	Nurses and Junior Medical Staff employed by ELHT, hospice staff, allied health professionals.	Full day interactive session.  20 places, held quarterly	No	Free of charge	
<b>Advanced Communication Skills</b>	The Maguire Communication Skills Training Unit, The Christie Hospital <a href="http://www.christie.nhs.uk/school-of-oncology/maguire-communication-skills.aspx">http://www.christie.nhs.uk/school-of-oncology/maguire-communication-skills.aspx</a>  <a href="mailto:denise.pyke@christie.nhs.uk">denise.pyke@christie.nhs.uk</a>	Various communication skills courses available at different levels.  Specific courses on managing conflict.  Courses aimed to cover conversations and skills applicable to end of life care.	Dependent on course - courses available for different health and social care professionals. Specified in prospectus on website.	1 to 3 day courses usually held at The Christie, Manchester.  Can commission courses to be delivered locally.	Yes – recognised course	Variable cost for example £170 for one day course on managing conflict, £699 for 3 day advanced communication skills course.	
<b>CARE Communication Skills</b>	Denise Williams, East Lancashire Hospice  01254 287036 <a href="mailto:Denise.williams@eastlancshospice.org.uk">Denise.williams@eastlancshospice.org.uk</a>	An introduction to communication skills, developing understanding and skills for communicating compassionately and sensitively with others.	People working in health or social care with little or no experience in communication or in a non-clinical role.	2 hour sessions available  5 dates in 2016/2017  From February 2017, 10 dates per quarter.	No	Free to those in East Lancashire and Blackburn with Darwen.  £20 per delegate for those outside the area.	
<b>CLEAR Communication Skills</b>	Denise Williams, East Lancashire Hospice  01254 287036 <a href="mailto:Denise.williams@eastlancshospice.org.uk">Denise.williams@eastlancshospice.org.uk</a>	Foundation level communication skills aimed at people working with patients and their families in a health and social care setting.  They will develop skills to hold clear, sensitive and honest conversations about: disease progression, treatment options, care options, exploration of their experiences, needs, priorities and choices.	People working in health or social care in a clinical role who are new to the role or have little experience in communication.	4 hour sessions available  5 dates in 2016/2017  From February 2017, 10 dates per quarter	No	Free to those in East Lancashire and Blackburn with Darwen.  £40 per delegate for those outside the area.	

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<p><b>CLEAREST Communication Skills</b></p>	<p>Denise Williams, East Lancashire Hospice  01254 287036 <a href="mailto:Denise.williams@eastlancshospice.org.uk">Denise.williams@eastlancshospice.org.uk</a></p>	<p>Intermediate level communication skills aimed at qualified clinical staff working in health and social care.</p> <p>They will develop skills reflecting, analysing and applying communication strategies to ensure effective compassionate conversations in challenging circumstances including breaking bad news, diagnosing, prognosis, treatment options, care options, advance care planning and expression of intense emotions.</p>	<p>People working in health or social care in a clinical role who have some experience in communication.</p>	<p>Full day sessions available  5 dates in 2016/2017  From February 2017, 10 dates per quarter</p>	<p>No</p>	<p>Free to those in East Lancashire and Blackburn with Darwen.  £70 per delegate for those outside the area.</p>	
<p><b>Dealing with difficult people</b></p>	<p>Denise Williams, East Lancashire Hospice  01254 287036 <a href="mailto:Denise.williams@eastlancshospice.org.uk">Denise.williams@eastlancshospice.org.uk</a></p>	<ul style="list-style-type: none"> <li>• Define and categorise the people we find difficult.</li> <li>• Understand what behaviours we find difficult.</li> <li>• Understand what factors influence difficult behaviours.</li> <li>• Explore strategies for successfully dealing with people we find difficult.</li> </ul>	<p>People working in health and social care.</p>	<p>3 hour sessions available  4 dates in 2016/2017</p>	<p>No</p>	<p>Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley.  £15 for those working in the area, not in the NHS.  £30 per candidate for out of area or DNA/ late cancellation or £250 to commission up to 20 candidates.</p>	
<p><b>Sage and Thyme training</b></p>	<p>University Hospital of South Manchester  <a href="http://www.sageandthymetraining.org.uk/">www.sageandthymetraining.org.uk/</a>  Contact <a href="mailto:sageandthyme@uhsm.nhs.uk">sageandthyme@uhsm.nhs.uk</a></p>	<p>Foundation level communication skills, giving a structure to manage discussions with someone who is distressed or concerned.</p> <p>Specific courses also on advance care planning</p>	<p>Aimed at all health and social care staff</p>	<p>Foundation level workshop 3 hours. Advance care planning workshop is 3.5 hours.  All courses at Wythenshawe Hospital, Manchester</p>	<p>Yes recognised accredited course.</p>	<p>£60 for foundation level workshop  £80 for advance care planning workshop</p>	

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<b>Advance Care Planning</b>							
<b>Course Title</b>	<b>Organisation and contact details</b>	<b>Course Content</b>	<b>Target Audience</b>	<b>Format of Session</b>	<b>Accreditation</b>	<b>Cost</b>	<b>Competency Code</b>
<b>E-Learning</b>							
<b>BMJ Learning</b>	British Medical Association <a href="http://www.learning.bmj.com/learning/home.html">www.learning.bmj.com/learning/home.html</a>	Various modules including: <ul style="list-style-type: none"> <li>An introduction to advance care planning in practice</li> <li>Advance decisions</li> </ul>	Generally aimed at doctors some general, some specific to certain grades or roles.  Open to members of the British Medical Association.	E-learning sessions of varying length. Usually quite short.	Can print certificate on completion.	Free to BMA members. £65 per year for nurse/other health care subscribers. £90 per year for doctors not members of the BMA. £32 per year for students.	
<b>Current learning in Palliative Care (CLiP) programme</b>	Hospice UK <a href="http://learning.hospiceuk.org/">http://learning.hospiceuk.org/</a>	CLiP courses:  Advance care planning course – 2 introductory modules covering principles of advance care planning and capacity. 4 intermediate modules including best interest decisions, involving an IMCA, deprivation of liberty safeguards and DNACPR decisions.	Modules are categorised as introductory, intermediate or advanced. Aimed at different levels of social and health care staff. Introductory modules tend to be appropriate for social care and early health care staff. Intermediate and advanced modules tend to be more appropriate for nursing and medical staff.  Open to all, need to register	e-learning sessions. Content is split into broad topic-based courses, which consist of modules which are worked through.	Can print certificate if achieve over 75% in end of course quiz.	Free	
<b>e-ELCA</b>	Health Education England developed with Association of Palliative Medicine <a href="http://www.e-lfh.org.uk/programmes/end-of-life-care/">www.e-lfh.org.uk/programmes/end-of-life-care/</a>	18 specific modules, covering various aspects of principles, context, process and development of advance care planning. Covers topics such as legal aspects, communication skills, and cultural considerations. Additional module on DNACPR	Various  All health and social care practitioners. Free for NHS staff and hospice staff. Social care staff can access, see below.	E-learning sessions 20-30 minutes each	Can print certificate on completion	Free to NHS and hospice staff, see below	
<b>MacMillan Learn Zone</b>	MacMillan Cancer Support <a href="http://learnzone.org.uk/">http://learnzone.org.uk/</a>	Specific toolkit on advance care planning	Appropriate for health or social care professionals. Need to register for access (free)	e-learning session	No	Free	

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<b>Face to Face Session</b>							
<b>Advance Care Planning and Difficult Conversations</b>	ELHT Palliative Care Nurse Specialist Team Contact either - Rachael Duxbury 01282 803103 - Lisa Stone 01254 732652 <a href="mailto:Macmillan.booking@elht.nhs.uk">Macmillan.booking@elht.nhs.uk</a>	This full day course aims to increase your confidence to initiate and participate in discussions about advance care planning and end of life care with patients and their families.	ELHT employed nurses, junior medical staff, hospice staff, AHPs.	Full day interactive session, 20 places, held quarterly	No	Free of charge	
<b>GP Development Day</b>	Dr Elizabeth Bailey, Accredited Advanced Communication Skills Educator, East Lancashire Hospice 01254 287000 <a href="mailto:Elizabeth.Bailey@eastlancshospice.org.uk">Elizabeth.Bailey@eastlancshospice.org.uk</a>	Exploration of indicators that suggest a person has a life limiting illness. Use of North West End of Life Care model, services available to support people with life limiting illnesses and their families and how to refer them, care at end of life, communication skills around DNA CPR, nutrition and hydration.	GPs working in Blackburn, Darwen, Hyndburn and Ribble Valley.	At present 1 session attached to GP protected learning time.	No	Provided free of charge to those in our Blackburn, Darwen, Hyndburn and Ribble Valley.	
<b>Social Media and End of Life Care</b>	Denise Williams, East Lancashire Hospice 01254 287036 <a href="mailto:Denise.williams@eastlancshospice.org.uk">Denise.williams@eastlancshospice.org.uk</a>	Understand the risks and benefits of social media, social media for advance care planning, social media after death	All staff working with people at end of life.	4 hour workshop available 4 times per year.	No	£30 per delegate.	

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<b>Symptom Management</b>							
<b>Course Title</b>	<b>Organisation and contact details</b>	<b>Course Content</b>	<b>Target Audience</b>	<b>Format of Session</b>	<b>Accreditation</b>	<b>Cost</b>	<b>Competency Code</b>
<b>E-Learning</b>							
<b>BMJ Learning</b>	British Medical Association <a href="http://www.learning.bmj.com/learning/home.html">www.learning.bmj.com/learning/home.html</a>	Various modules including: <ul style="list-style-type: none"> <li>Metastatic spinal cord compression: putting the NICE guidelines into practice</li> <li>Assessing pain and using the analgesic ladder.</li> </ul>	Generally aimed at doctors – some general, some specific to certain grades or roles.  Open to members of the British Medical Association.	E-learning sessions of varying length. Usually quite short.	Can print certificate on completion	Free to BMA members. £65 per year for nurse/other health care subscribers. £90 per year for doctors not members of the BMA £32 per year for students	
<b>Current learning in Palliative Care (CLiP) programme</b>	Hospice UK <a href="http://learning.hospiceuk.org/">http://learning.hospiceuk.org/</a>	CLiP courses: <ul style="list-style-type: none"> <li>Helping the patient with pain – 10 modules ranging from introductory to intermediate and advanced modules on assessment and management of pain. Advanced modules include management of severe pain and changing opioids.</li> <li>Helping the patient with symptoms other than pain – 10 modules on different symptoms, including introductory modules on constipation, breathlessness and oral problems, intermediate modules including fatigue, nausea and vomiting and palliative care emergencies and an advanced module on lymphoedema.</li> <li>Moving the ill patient – an introductory and intermediate module on moving patients and environmental considerations</li> <li>Helping the patient with reduced hydration and nutrition – 8 modules from an introductory module on basic nutrition support, intermediate modules including supplementation and swallowing problems, and advanced modules on non-oral feeding and cachexia</li> <li>Procedures in Palliative Care – 2 intermediate modules on syringe drivers and 3 advanced modules on spinal analgesia</li> </ul>	Modules are categorised as introductory, intermediate or advanced.  Aimed at different levels of social and health care staff. Introductory modules tend to be appropriate for social care and early health care staff. Intermediate and advanced modules tend to be more appropriate for nursing and medical staff. These advanced modules are mainly aimed at prescribers.  Open to all, need to register	E-learning sessions. Content is split into broad topic-based courses, which consist of modules which are worked through.	Can print certificate if achieve over 75% in end of course quiz.	Free	

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<p><b>e-ELCA</b></p>	<p>Health Education England developed with Association of Palliative Medicine. <a href="http://www.e-lfh.org.uk/programmes/end-of-life-care/">www.e-lfh.org.uk/programmes/end-of-life-care/</a></p>	<p>Various modules including:</p> <ul style="list-style-type: none"> <li>Assessing physical, psychological, social and spiritual issues</li> <li>How to access patients in challenging circumstances e.g. in emergencies, learning difficulties.</li> <li>Principals of symptom management.</li> <li>Pain assessment and management, including opiate use and different types of pain.</li> <li>Breathlessness management</li> <li>Management of nausea, vomiting and constipation.</li> <li>Palliative care emergencies.</li> <li>Symptom management in specific scenarios e.g. when coexisting conditions are present, syringe drivers, mental health problems.</li> <li>Management of low mood and anxiety.</li> <li>Managing symptoms in advances disease.</li> </ul>	<p>Various</p> <p>All health and social care practitioners Free for NHS staff and Hospice staff. Social Care staff can access.</p>	<p>E-learning sessions 20-30 minutes each</p>	<p>Can print certificate on completion.</p>	<p>Free to NHS and Hospice staff, see below</p>	
<p><b>Macmillan Learn Zone</b></p>	<p>MacMillan Cancer Support <a href="http://learnzone.org.uk/">http://learnzone.org.uk/</a></p>	<p>Various modules including:</p> <ul style="list-style-type: none"> <li>Breathlessness - toolkit</li> <li>MacMillan Durham cachexia pack</li> <li>Malignant spinal code compression</li> <li>Neutropenic sepsis</li> <li>Nutritional care</li> <li>Out of hours palliative care</li> <li>Weight loss and eating</li> </ul>	<p>Mainly aimed at nursing and medical staff. Need to register for access (free)</p>	<p>E-learning sessions of varying length. Usually quite short</p>	<p>No</p>	<p>Free (registration needed)</p>	
<p><b>Face to Face Sessions</b></p>							
<p><b>Symptom Control in Palliative Care</b></p>	<p>ELHT Palliative Care Nurse Specialist Team</p> <p>Contact either: - Rachael Duxbury 01282 803103 - Lisa Stone 01254 732652 <a href="mailto:Macmillan.booking@elht.nhs.uk">Macmillan.booking@elht.nhs.uk</a></p>	<p>Assessment and management of symptoms including palliative care emergencies.</p>	<p>Nurses and Junior Medical Staff employed by ELHT, hospice staff, Allied Health Professionals</p>	<p>Full day session, 30 places, quarterly</p>	<p>No</p>	<p>Free of charge.</p>	

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<p><b>Syringe Pump Training - Initial</b></p>	<p>ELHT Palliative Care Nurse Specialist Team</p> <p>Contact either - Rachael Duxbury 01282 803103 - Lisa Stone 01254 732652</p> <p><a href="mailto:Macmillan.booking@elht.nhs.uk">Macmillan.booking@elht.nhs.uk</a></p>	<p>Preparation and administration of medication via syringe pump.</p>	<p>Nurses and Junior Medical Staff employed by ELHT, Nursing staff from care homes, hospice staff.</p>	<p>Every 3 months 15 places</p>	<p>No</p>	<p>Free of charge.</p>
<p><b>Syringe Pump 1 Hour Session - Refresher</b></p>	<p>ELHT Palliative Care Nurse Specialist Team</p> <p>Contact either - Rachael Duxbury 01282 803103 - Lisa Stone 01254 732652</p> <p><a href="mailto:Macmillan.booking@elht.nhs.uk">Macmillan.booking@elht.nhs.uk</a></p>	<p>Refresher for staff who have already attended the Syringe Pump Training.</p>	<p>Nurses and Junior Medical Staff employed by ELHT, Nursing staff from care homes, hospice staff.</p>	<p>Every 3 months 15 places</p>	<p>No</p>	<p>Free of charge</p>
<p><b>Palliative Care Essentials 1 Pain assessment and management in palliative and end of life care</b></p>	<p>Denise Williams, East Lancashire Hospice 01254 287036</p> <p><a href="mailto:Denise.williams@eastlancshospice.org.uk">Denise.williams@eastlancshospice.org.uk</a></p>	<p>Pain assessment and management in palliative and end of life care.</p>	<p>Medical and Nursing Staff from primary care, acute trust or nursing homes in Blackburn, Darwen, Hyndburn and Ribble Valley.</p>	<p>Two hour teaching session. 2 scheduled sessions per year. 20 places per session.</p>	<p>No</p>	<p>Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley. £30 charge for DNA or late cancellation. £30 per delegate for those working not working in the NHS and outside the area.</p>
<p><b>Palliative Care Essentials 2 Management of other symptoms in palliative and end of life care</b></p>	<p>Denise Williams, East Lancashire Hospice 01254 287036</p> <p><a href="mailto:Denise.williams@eastlancshospice.org.uk">Denise.williams@eastlancshospice.org.uk</a></p>	<p>Management of symptoms other than pain in palliative and end of life care.</p>	<p>Medical and Nursing Staff from primary care, acute trust or nursing homes in Blackburn, Darwen, Hyndburn and Ribble Valley.</p>	<p>Two hour teaching session. 2 scheduled sessions per year. 20 places per session.</p>	<p>No</p>	<p>Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley. £30 charge for DNA or late cancellation. £30 per delegate for those working not working in the NHS and outside the area.</p>
<p><b>Palliative Care Essentials 3 Use of syringe pumps as part of holistic symptom management</b></p>	<p>East Lancashire Hospice Medical and Nursing Teams 01254 287402</p> <p><a href="mailto:Janine.McToal@eastlancshospice.org.uk">Janine.McToal@eastlancshospice.org.uk</a></p>	<p>Use of syringe pumps as part of holistic symptom management</p>	<p>Medical and Nursing Staff from primary care, acute trust or nursing homes in Blackburn, Darwen, Hyndburn and Ribble Valley.</p>	<p>Two hour teaching session. 2 scheduled sessions per year. 20 places per session.</p>	<p>No</p>	<p>Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley. £30 charge for DNA or late cancellation. £30 per delegate for those working not working in the NHS and outside the area.</p>

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<b>Palliative Care Essentials 4</b> <b>Care at End of Life including tissue donation</b>	East Lancashire Hospice Medical and Nursing Teams 01254 287402  <a href="mailto:Janine.McToal@eastlancshospice.org.uk">Janine.McToal@eastlancshospice.org.uk</a>	End of life care and tissue donation.	Medical and Nursing Staff from primary care, acute trust or nursing homes in Blackburn, Darwen, Hyndburn and Ribble Valley.	Two hour teaching session. 2 scheduled sessions per year. 20 places per session.	No	Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley. £30 charge for DNA or late cancellation. £30 per delegate for those working not working in the NHS and outside the area.	
<b>Palliative Care Essentials 5</b> <b>Palliative Care Emergencies</b>	East Lancashire Hospice Medical and Nursing Teams 01254 287402  <a href="mailto:Janine.McToal@eastlancshospice.org.uk">Janine.McToal@eastlancshospice.org.uk</a>	Palliative care emergencies – how to recognise and manage.	Medical and Nursing Staff from primary care, acute trust or nursing homes in Blackburn, Darwen, Hyndburn and Ribble Valley.	Two hour teaching session. 2 scheduled sessions per year. 20 places per session.	No	Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley. £30 charge for DNA or late cancellation. £30 per delegate for those working not working in the NHS and outside the area.	
<b>Palliative Care Essentials 6</b> <b>Identifying end of life, advance care planning and DNA CPR</b>	East Lancashire Hospice Medical and Nursing Teams 01254 287402  <a href="mailto:Janine.McToal@eastlancshospice.org.uk">Janine.McToal@eastlancshospice.org.uk</a>	Identifying end of life, advance care planning and DNA CPR.	Medical and Nursing Staff from primary care, acute trust or nursing homes in Blackburn, Darwen, Hyndburn and Ribble Valley.	Two hour teaching session. 2 scheduled sessions per year. 20 places per session.	No	Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley. £30 charge for DNA or late cancellation. £30 per delegate for those working not working in the NHS and outside the area.	

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<b>Care of the Dying</b>							
<b>Course Title</b>	<b>Organisation and contact details</b>	<b>Course Content</b>	<b>Target Audience</b>	<b>Format of Session</b>	<b>Accreditation</b>	<b>Cost</b>	<b>Competency Code</b>
<b>E-Learning</b>							
<b>BMJ Learning</b>	British Medical Association <a href="http://www.learning.bmj.com/learning/home.html">www.learning.bmj.com/learning/home.html</a>	Various modules including: • End of life care: a guide for GPs.	Generally aimed at doctors – some general, some specific to certain grades or roles. Open to members of the British Medical Association.	E-learning sessions of varying length. Usually quite short.	Can print certificate on completion.	Free to BMA members. £65 per year for nurse/other health care subscribers. £90 per year for doctors not BMA members £32 per year for students	
<b>Current learning in Palliative Care (CLiP) programme</b>	Hospice UK <a href="http://learning.hospiceuk.org/">http://learning.hospiceuk.org/</a>	CLiP courses:  The last hours and days – 2 introductory modules on supporting patients and families around death. 2 intermediate modules on medications adjustments and managing distress.	Modules are categorised as introductory, intermediate or advanced. Aimed at different levels of social and health care staff. Introductory modules tend to be appropriate for social care and early health care staff. Intermediate and advanced modules tend to be more appropriate for nursing and medical staff.  Open to all, need to register	E-learning sessions. Content is split into broad topic-based courses, which consist of modules which are worked through.	Can print certificate if achieve over 75% in end of course quiz.	Free.	
<b>e-ELCA</b>	Health Education England developed with Association of Palliative Medicine. <a href="http://www.e-lfh.org.uk/programmes/end-of-life-care/">www.e-lfh.org.uk/programmes/end-of-life-care/</a>	Specific modules include: • How to assess dying patients • Managing symptoms in the last days of life  Modules covering different scenarios such as dying as a homeless person, dying in an intensive care unit, dying as a prisoner.	Various  All health and social care practitioners.	E-learning sessions 20-30 minutes each.	Can print certificate on completion.	Free to NHS and Hospice Staff, see below.	
<b>General Medical Council End of Life Care Resources</b>	General Medical Council <a href="http://www.gmc-uk.org/guidance/ethical_guidance/end_of_life_learning_materials.asp">www.gmc-uk.org/guidance/ethical_guidance/end_of_life_learning_materials.asp</a>  <a href="http://www.gmc-uk.org/guidance/28733.asp">www.gmc-uk.org/guidance/28733.asp</a>	Online learning materials to support GMC guidance on end of life care. Includes:  • Link to module on e-ELCA accessible using GMC number. • Case studies on CPR and clinically assisted hydration and nutrition • Interactive case studies	Doctors	e-learning module	Can print certificate on completion.	Free.	

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<b>Royal College of Nursing online resources</b>	Royal College of Nursing <a href="http://rcneolnutritionhydration.org.uk/">http://rcneolnutritionhydration.org.uk/</a>	Online learning resource outlining guidance and support on how to deliver end of life care, especially focusing on hydration and nutrition.	Registered nurses, student nurses and HCAs.	e-learning module	Can print certificate on completion.	Free.	
<b>Face to Face Sessions</b>							
<b>Care of the Dying Patient</b>	ELHT Palliative Care Nurse Specialist Team  Contact either:  Rachael Duxbury 01282 803103  Lisa Stone 01254 732652 <a href="mailto:Macmillan.booking@elht.nhs.uk">Macmillan.booking@elht.nhs.uk</a>	This course aims to support staff in recognition and planning of care for the dying patient including how to assess and act upon their holistic needs (physical, psychological, emotional, social, spiritual, cultural, & religious).	ELHT employed nurses, junior medical staff, hospice staff, AHPs.	Half day session, 30 places, every 2 months	No	Free	
<b>Palliative Care Essentials 4 Care in the last days of life including tissue donation</b>	East Lancashire Hospice Medical and Nursing Teams 01254 287402  <a href="mailto:Janine.McToal@eastlancshospice.org.uk">Janine.McToal@eastlancshospice.org.uk</a>	End of life care and tissue donation.	Medical and Nursing Staff from primary care, acute trust or nursing homes in Blackburn, Darwen, Hyndburn and Ribble Valley.	2 hour teaching session.  2 scheduled sessions per year.  20 places per session.	No	Free to those working in the NHS in Blackburn, Darwen, Hyndburn and Ribble Valley.  £30 charge for DNA or late cancellation. £30 per delegate for those working not working in the NHS and outside the area.	

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<b>Bereavement</b>							
<b>Course Title</b>	<b>Organisation and contact details</b>	<b>Course Content</b>	<b>Target Audience</b>	<b>Format of Session</b>	<b>Accreditation</b>	<b>Cost</b>	<b>Competency Code</b>
<b>E-Learning</b>							
<b>Current learning in Palliative Care (CLiP) programme</b>	Hospice UK <a href="http://learning.hospiceuk.org/">http://learning.hospiceuk.org/</a>	CLiP courses Bereavement – 2 introductory modules on supporting families and staff after a death. 1 intermediate module covering assessing bereavement risk.	Modules are categorised as introductory, intermediate or advanced. Aimed at different levels of social and health care staff. Open to all, need to register	E-learning sessions.  Content is split into broad topic-based courses, which consist of modules which are worked through.	Can print certificate if achieve over 75% in end of course quiz.	Free.	
<b>e-ELCA</b>	Health Education England developed with Association of Palliative Medicine.  <a href="http://www.e-lfh.org.uk/programmes/end-of-life-care/">www.e-lfh.org.uk/programmes/end-of-life-care/</a>	Specific sessions, including: <ul style="list-style-type: none"> <li>• How to access bereavement needs</li> <li>• Care after death</li> <li>• Talking about death and dying</li> <li>• Assessments of carers' needs</li> <li>• Practical support after a bereavement</li> <li>• Sudden death and bereavement</li> <li>• Emotional support and signposting</li> <li>• Children and bereavement</li> </ul>	Various All health and social care practitioners	e-learning sessions 20-30 minutes each	Can print certificate on completion.	Free to NHS and Hospice staff, see below.	
<b>MacMillan Learn Zone</b>	MacMillan Cancer Support  <a href="http://learnzone.org.uk/">http://learnzone.org.uk/</a>	Specific toolkit on working with children pre-bereavement	Any health and social care professionals. Need to register for access (free)	e-learning sessions	No	Free.	
<b>Bereavement Care Training Tracker Module</b>	Written by Bereavement Care Coordinator  Accessed by ELHT training tracker system	Theory of bereavement grief etc.	ELHT Nurses, Doctors, AHPS, HCAs and APs	Online learning package	No	Free.	U13 C8 C9 CC21 CC22 CC23
<b>Face to Face Sessions</b>							
<b>Bereavement Care Taster Session</b>	ELHT in association with Child Bereavement UK  ELHT Bereavement Care Coordinator Accredited Facilitator for Advanced Communication Skills Training  Erin Bolton 01254 732825 <a href="mailto:erin.bolton@elht.nhs.uk">erin.bolton@elht.nhs.uk</a>	½ hour child bereavement issues ½ hour adult bereavement issues ½ hour Q&Q	Open to all: Nurses, Doctors, AHPs, HCAs and APs Other associated professionals (police teachers etc.)	Frequent sessions: Number of places dependent on room capacity Delivered 2 session on 1 day Can increase if demand.	No	Free.	U3 U13 UC22 UC23 UC24  C8 C9 CC21 CC22 CC23

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<p><b>Bereavement Care Workshops</b></p>	<p>ELHT Bereavement Care Coordinator Accredited Facilitator for Advanced Communication Skills Training Erin Bolton 01254 732825 <a href="mailto:erin.bolton@elht.nhs.uk">erin.bolton@elht.nhs.uk</a></p>	<p>Care of the dying person (last hours of life) Theory of grief, loss of bereavement Role of mortuary team and how to lay out a dead body Spirituality, culture, religion and bereavement Tissue donation Role of bereavement care service and law applicable to MCCD and registration etc. Workshop session of project work.</p>	<p>Nurses, HCAs, Aps and AHPs etc. (Doctors may attend but unlikely to suit their role)</p>	<p>Max. 20 places per session Sessions generally monthly.</p>	<p>No (but will gain certificate +/- badge to say Bereavement Champion once project work completed).</p>	<p>Free.</p>	<p>U6 C8 U9 C9 U10 CC21 U13 CC22 UC22 CC23 UC23 UC24</p>
<p><b>Nurses' Verification of Expected Death</b></p>	<p>ELHT Bereavement Care Coordinator Accredited Facilitator for Advanced Communication Skills Training Erin Bolton 01254 732825 <a href="mailto:erin.bolton@elht.nhs.uk">erin.bolton@elht.nhs.uk</a></p>	<p>Legal aspects of death certification process. Practical steps to be taken in order to verify death has occurred with rational for same.</p>	<p>All ELHT Nursing staff/ Band 6 and above and experienced Band 5 at Manager's discretion.</p>	<p>Delivered according to demand of team/ service. Booked able sessions throughout year.</p>	<p>No (but staff do complete competency framework documents).</p>	<p>Free.</p>	<p>UC18 UC23 UC25  CC20</p>
<p><b>Preceptorship programme</b></p>	<p>ELHT Bereavement Care Coordinator Accredited Facilitator for Advanced Communication Skills Training Erin Bolton 01254 732825 <a href="mailto:erin.bolton@elht.nhs.uk">erin.bolton@elht.nhs.uk</a></p>	<p>Care of the deceased, laying out a body, role of mortuary, theory of grief and bereavement, importance of care of patients' property.</p>	<p>Newly qualified staff nurses.</p>	<p>2 sessions Once for each cohort.</p>	<p>No</p>	<p>Free.</p>	<p>Uc22 UC23 UC24  C8 C9 CC21 CC22 CC23</p>
<p><b>The 'Shoulds', 'Musts' and 'Ought's' of Bereavement Support</b></p>	<p>Hazel Blacklock, Bereavement Support Coordinator East Lancashire Hospice 01254 287009 <a href="mailto:hazel.blacklock@eastlan.cshospice.org.uk">hazel.blacklock@eastlan.cshospice.org.uk</a></p>	<p>East Lancashire Hospice is working in partnership with the Oliver Robert Jordan Foundation to provide education to improve bereavement support for people in our community.  This interactive workshop will provide you with an opportunity to reflect on the experience of loss and grief and empower you to provide effective support to the people you meet in a professional or personal capacity.</p>	<p>Any professional in Blackburn, Darwen, Hyndburn or Ribble Valley can attend</p>	<p>20 places every other month</p>	<p>No</p>	<p>Free to delegates working in Blackburn, Darwen, Hyndburn or Ribble Valley - however there is a charge if booked and do not attend.  Cost to organisations outside area is £70 per delegate</p>	

## **ELCA (e-learning End of Life Care for All)**

Please see website for details:

<http://www.e-lfh.org.uk/programmes/end-of-life-care/>

Joining instructions for e-ELCA

- NHS employees in the UK (including GPs and practice staff) can access the materials through the e-LfH Learning Management System (LMS) or the Electronic Staff Record (ESR)
- Social care staff in England including care homes - Access to e-ELCA is available to all social care staff in England whose employers are registered with the Skills for Care National Minimum Data Set for Social Care (NMDS-SC). Your employer must be registered with NMDS-SC for you to register (may be able to access funding)
- Hospice staff in the UK – free. All hospices have been invited to register their staff. You can access the materials through the e-LfH LMS.
- Other interested parties can purchase access (£199 per user per year)

e-ELCA sessions are mapped to QCF levels 2,3 and 5 end of life care units on the Skills for Care website.

To identify the most appropriate sessions for your role, there are learning pathways available <http://www.e-lfh.org.uk/programmes/end-of-life-care/learning-pathways/>

Open access website

A number of e-ELCA e-learning sessions are available to access freely and without the need for registration. ([www.endoflifecareforall.com](http://www.endoflifecareforall.com))  
These modules are generally appropriate for volunteers and administrative staff.

## **Other sources of information on training**

<http://apmonline.org/events/>

<http://www.hospiceuk.org/what-we-offer/courses-conferences-and-learning-events>



# Register of Palliative and End of Life Trainers

If you have any training needs not met by the resources detailed above, please contact the most relevant person in the list below to discuss how these may be addressed.

Name	Role and Organisation	Experience and qualifications	Areas able to deliver training on	Contact details
Jeanette Shepherd	Education Lead, Pendleside Hospice, Burnley	Education: BSC (Hons) Special Practitioner DN, City and Guilds Teaching Certificate  Clinical: Recently practicing district nurse	Care Home Staff training on palliative and end of life care including six steps	01282 440157  <a href="mailto:jeanette.shepherd@pendleside.org.uk">jeanette.shepherd@pendleside.org.uk</a>
Denise Williams	Development and Support services manager- East Lancashire Hospice, Blackburn	Education: ENB 998, D32 and 33 NVQ assessors, Post Grad diploma in executive coaching. HOPE spiritual assessment train the trainer, Intermediate communication skills, six steps facilitation 15 years' experience providing education in acute NHS and hospice setting. First Class honours degree in theology, world religions and special needs  Clinical: Registered Nurse	Hope, spiritual assessment  Communication skills  Care Home Staff training on palliative and end of life care including six steps  Reducing inappropriate hospital admissions  DNACPR	01254 287036  <a href="mailto:Denise.williams@eastlancshospice.org.uk">Denise.williams@eastlancshospice.org.uk</a>
Rachel Shovelton	EOLC Trainer, East Lancashire Hospice, Blackburn	Education: RGN NU 30/40 Moving & Handling Trainer CSNAT Namaste  Clinical: Recent Nursing home manager with clinical practical experience.	Care Home Staff training on palliative and end of life care including six steps  Delivering High Quality End of Life Care  MCA & DOLS  Dignity in EOLC  Communication skills  Dementia care  CSNAT (Carers support needs assessment tool)  Namaste care for people with advanced dementia  Moving And Handling	01254 287030  <a href="mailto:Rachel.shovelton@eastlancshospice.org.uk">Rachel.shovelton@eastlancshospice.org.uk</a>

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Dr Elizabeth Bailey	Medical Director, East Lancashire Hospice, Blackburn	Education: Accredited Advanced Communication Skills Educator  Clinical: current specialist palliative care practice	- Palliative care essentials - Symptom assessment and management including pain, nausea and vomiting, and other symptoms in palliative patients - Use of syringe pump to manage symptoms - Care in last days of life - Palliative care emergencies - Identification of people in last year of life - Advance care planning - Communication skills – difficult conversations e.g. DNACPR	01254 287000  <a href="mailto:Elizabeth.Bailey@eastlancshospice.org.uk">Elizabeth.Bailey@eastlancshospice.org.uk</a>
Dr Anna MacPherson  Dr Alison Thorpe  Dr Marion Lieth	Palliative Medicine Consultants, ELHT	Education: Practical experience; formal training in education varies according to CPD including university modules  Clinical: current specialist palliative care practice. CCT Palliative Medicine.	Medical aspects of palliative and end of life care	Contact secretaries:  Val McKay 01254 732316, <a href="mailto:Valerie.mckay@elht.nhs.uk">Valerie.mckay@elht.nhs.uk</a>  Or Sarah Russell 01282 440158, <a href="mailto:sarah.russell@elht.nhs.uk">sarah.russell@elht.nhs.uk</a>
ELHT Specialist Palliative Care CNS Team	Clinical Nurse Specialists in Palliative Care, ELHT	Education: practical experience; formal training in education varies according to team member from PGCE to no formal training.  Clinical: current specialist palliative care practice	- Syringe pump use - Symptom assessment and management - Care of dying patients - Basics of palliative care - Approaching difficult conversations and advance care planning	01282 803103 or 01254 732652  <a href="mailto:Macmillan.booking@elht.nhs.uk">Macmillan.booking@elht.nhs.uk</a>
End of Life Care Facilitator	End of Life Care Facilitator, Specialist Palliative Care Team, ELHT	Education: practical experience, no formal teaching qualifications  Clinical: ongoing clinical specialist palliative care experience	End of life care including care of dying patients, advance care planning	On maternity leave until early 2017.  For details or to contact: 01282 803103 or 01254 732652 <a href="mailto:Macmillan.booking@elht.nhs.uk">Macmillan.booking@elht.nhs.uk</a>
Nicola Lever	Clinical Specialist OT in Palliative Care, ELHT	Education: practical experience, no formal teaching qualifications  Clinical: currently practicing OT within palliative care. Current PhD in Palliative Care at Lancaster University	- Metastatic Spinal Cord Compression - Breathlessness Management - Fatigue Management	01254 736054  <a href="mailto:Nicola.lever@elht.nhs.uk">Nicola.lever@elht.nhs.uk</a>

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Jann Smith	Macmillan Clinical Specialist Physiotherapist, Pendleside Hospice/ELHT	Education: practical experience, no formal teaching qualifications  Clinical: currently practicing physiotherapy within palliative care	- Metastatic Spinal Cord Compression - Empowered Living Programme training	01282 440127  <a href="mailto:physio@pendleside.org.uk">physio@pendleside.org.uk</a>
Vicky Frost Jane Hall	Long-term Conditions Support Nurses, Rossendale Hospice	Education: practical experience, no formal teaching qualifications  Clinical: current clinical practice with patients with long- term conditions	Basic dementia awareness	<a href="mailto:Vicki.frost@rossendalehospice.org">Vicki.frost@rossendalehospice.org</a> <a href="mailto:Jane.hall@rossendalehospice.org">Jane.hall@rossendalehospice.org</a>  01706 253651
Sal Hastings	Regional Care Development Adviser (RCDA) for Motor Neurone Disease (MND) covering Lancashire & Cumbria	Practical experience: no qualifications  Dip OT	Basic awareness on MND and role of the MND Association. I can coordinate and plan joint training with Specialist NHS MND Care Team as required.	01200 442709  <a href="mailto:Sal.hastings@mndassociation.org">Sal.hastings@mndassociation.org</a>
Erin Bolton	Bereavement Care Co- ordinator, ELHT	Education: ENB 998 Accredited Facilitator for Advanced Communication Skills Training  Clinical: current trust bereavement support lead	Bereavement Communication Skills	01254 732825  <a href="mailto:erin.bolton@elht.nhs.uk">erin.bolton@elht.nhs.uk</a>
Angela Ditchfield	Specialist Nurse Organ Donation (SNOD), NHSBT attached to ELHT	Education: Diploma in Lifelong Learning  Clinical – extensive experience in Organ Donation and associated communication skills  Mary Seacole Leadership Award	Organ Donation	<a href="mailto:angela.ditchfield@elht.nhs.uk">angela.ditchfield@elht.nhs.uk</a>
Rebecca Denton	Tissue Donation Practitioner Tissue Services NHSBT	Education: practical experience, no formal teaching qualifications  Clinical – extensive experience in tissue donation services	Tissue Donation	<a href="mailto:rebecca.denton@nhsbt.nhs.uk">rebecca.denton@nhsbt.nhs.uk</a>

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Zoe McPherson	Family Support Co-ordinator, Pendleside Hospice, Burnley	Education: practical experience, no formal teaching qualifications  Clinical: current clinical practice as lead of family support team	Bereavement	01282 440102  <a href="mailto:Zoe.mcpherson@pendleside.org.uk">Zoe.mcpherson@pendleside.org.uk</a>
Hazel Blacklock	Bereavement Support Co-ordinator, East Lancashire Hospice, Blackburn	Education: Practical experience No formal teaching qualifications  Currently provide one day workshop 'The Shoulds, Musts and Oughts' of Bereavement Support	Bereavement	01254 287009  <a href="mailto:hazel.blacklock@eastlancshospice.org.uk">hazel.blacklock@eastlancshospice.org.uk</a>
Marion McCall	Family support lead - Psychotherapist/Hypnotherapist, Rossendale Hospice	Education: practical experience, no formal teaching qualifications  Clinical: currently practicing psychotherapist	Bereavement	01706 253633  <a href="mailto:Marion.mccall@rossendalehospice.org">Marion.mccall@rossendalehospice.org</a>