



**Blackburn with Darwen**  
Clinical Commissioning Group

# ANNUAL GENERAL MEETING

**6TH SEPTEMBER 2017**

**#BwDCCGAGM**



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# Chair's Introduction

**Mr Graham Burgess**



# Chair's Introduction

- **Another challenging year with significant change and tough decisions – our priority has been to be open and transparent about these challenges**
- **Opportunity to look back at what we have achieved in 2016/17**
- **The CCG has continued to look at new and improved ways to engage and converse with members of the public and stakeholders.**





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# Review of the Year 2016-17

**Dr Chris Clayton**

# Review of the Year

- **Mental Health**
- **Primary Care**
- **Medicines Management**
- **Integrated Care and Better Care Fund**
- **Scheduled Care**
- **Unscheduled Care**
- **Children and Adolescent Mental Health**
- **Paediatrics**
- **Maternity**
- **Changes to Constitution**



# Mental Health

- **Joined up Mental Health and Wellbeing Offer** - including improved management of people experiencing a long term conditions.
- **Redesign of Improving Access to Psychological Therapies Services.**
- **Joined up acute liaison and discharge services** including vulnerable adults, frail elderly and young people.
- **Primary Care Teams** - to deliver shared care for people with mental health problems
- **Closer working together of dementia teams** - into local frailty pathways
- **Pilot “111” mental health triage**



# Primary Care

- **26 Practices and one Local Primary Care GP Federation**
- **Localities development** – integrated neighbourhood teams
- **7 Day Access** – for bookable and urgent appointments



## Primary Care (2)

- **Quality and Outcomes Enhanced Service Transformation Scheme (QOEST)** - developed and agreed by all member practices, winning a national award for Innovation in Commissioning Primary Care – now in second year.
- **New Models of Care** – new models of General Practice/New Models of Care being explored.
- **Digital/Estates Strategy** – plans for new GP premises in the borough in development.





# Medicines Management

- **Reducing Waste** – supporting practices to tackle prescription waste
- **Continuing to improve prescribing efficiency and safety** – gluten free prescribing ceased on 1<sup>st</sup> January 2017. Working with practices to implement further initiatives for improving efficiency and safety
- **Eclipse CCG Prescribing Safety Awards 2016:**
- *“Blackburn with Darwen CCG is leading the way in prescribing quality. If you are a patient on a high risk medication, Blackburn would appear to be the place to live.”*



# Integrated Care

- **Keeping people out of hospital** - helping people to be independent and healthy for longer.
- **Intensive Home Support Service** - supporting patients at risk of a hospital admission, caring for them in their place of residence and preventing admissions.
- **Working collaboratively with voluntary sector organisations** - improving access to support in neighbourhoods, reducing assessment so care is better co-ordinated and helps people to regain independence.



## Integrated Care (2)

- **Getting home sooner** - Reducing the amount of time people spend avoidably in hospital, reducing delays in transfer of care from hospital, and inappropriate admissions of older people into residential care
- **Reviewed care provision** - supporting patients to return to their own homes where they can be cared for while they recuperate. Working alongside health and social care services in the community and voluntary support through working as part of local teams.



# Scheduled Care

- **Patient Decision Aids (PDAs)** - actively promoted PDAs in GP practices, patients and public via social media channels.
- **Procedures of Limited Clinical Priority (PLCV)** – reviewed a suite of commissioning policies, launched a new spinal facet joint injection policy in line with NICE guidance and the National Back Pain Pathway to help ensure patients are treated and supported to manage their condition accord.
- **Service Re-design:**
  - Integrated Musculoskeletal (MSK), Pain and Rheumatology Service - came top in the category of ‘Service Configuration and Pathways’ at the British Society of Rheumatology awards;
  - Dermatology Service.



## Schedule Care (2)

- **Cancer Local Improvement Scheme (LIS)** to support the delivery of the ‘must dos’ for 2016/2017 within the NHS Constitution.
- **Awards** - National award for “Patient Safety in Cancer” from the Health Service Journal (HSJ). This represented collaboration between Blackburn with Darwen CCG, East Lancashire CCG and East Lancashire Hospitals NHS Trust.



# Unscheduled Care

- **Urgent Care Transformation** – developing a new service specification for urgent care treatment centres.
- **Clinical Advisor Calls** – working with North West Ambulance Service to look at good practice models successfully adopted in other areas.
- **Discharge to Assess** - developing a “Discharge to Assess” model to ensure those patients who no longer require a hospital bed are treated in the most appropriate setting according to their individual need.



## Unscheduled Care (2)

- **Chronic Obstructive Pulmonary Disease (COPD) in Intensive Home Support Services (IHSS)** – established a specific COPD support element within our IHSS to enable patients with COPD to be actively monitored and supported to manage their condition at home thereby reducing the number of emergency presentations to the acute hospitals in an emergency.
- **Hospital Stroke Services** - reviewing hospital stroke service to ensure we learn from best practice in place across the country. Looking at all parts of stroke services from initial tests at hospital admittance, how stroke care is delivered during an inpatient stay and how best to support patients, physically and mentally, when discharged home.



# Children and Adolescent Mental Health

- **CAMHS Transformation Plan** - developed to support the review and planning for out of hours care when young people present in crisis.
- **Emotional Health and Wellbeing Passport** – to allow families to present clinical information as well as key personal preferences that can be shared with health professionals to gain a better understand as to how best to care for the individual.
- **New service specification for children with learning disabilities** - will offer integrated pathways through the Special Educational Needs and Disability (SEND) programme of work and for children with complex needs.





# Paediatrics

- **Pennine Lancashire Paediatric Asthma Group** - engaging with young people on the support they might like to manage their condition e.g. video on inhaler technique.
- **Winter flu vaccination programme** - increased publicity this year through social media, Practice Manager Forums and posters in bus stops.
- **Clearer pathways for emergency care** – to ensure children and young people access the right care at the right time in the right place.



## Paediatrics (2)

- **Locality working for children and young people**
  - in development with GP leads integral to the design of the models and pathways.
- **Single Point of Access** - Planning will begin on a single point of access within ELHT for all paediatric services which GP leads will have the opportunity to contribute towards.



# Maternity

- **Five Year Forward View** - local maternity services have been delivered across a range of settings with the choice of giving birth from a Midwife-Led Unit.
- **Better Births** - action plan developed in line with national priorities.
- **Stillbirth and Bereavement** - work on improving outcomes around stillbirth and bereavement care in line with the national priorities for local maternity systems to reduce still birth and neonatal birth complications.



# Annual Review of the CCG Constitution

## Review 2016/17 Included:

- Practice membership updated;
- Standing Orders amended to reflect legislative changes to tendering and procurement process;
- Establishment of a Pennine Lancashire Quality Committee;
- Establishment of the arrangements for a Joint CCG Commissioning Committee;
- All relevant sections of the Constitution amended to ensure compliance with revised statutory guidance for managing Conflicts of Interest;
- Updated the signatory requirements for approving monthly contract payments/service level agreements.





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# Any Questions?



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# Integrated Network Team Case Study

**Dr Penny Morris**





**10 year old daughter**



**Medication**



**More medication**



**Even more medication**



**Multiple medical problems**

**Poor housing**





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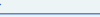
**Nurses**



**Complex case manager**



**Adult social services**



**Pain clinic**



**Housing**



**GP**



**Medicines management**



**Children's social services**







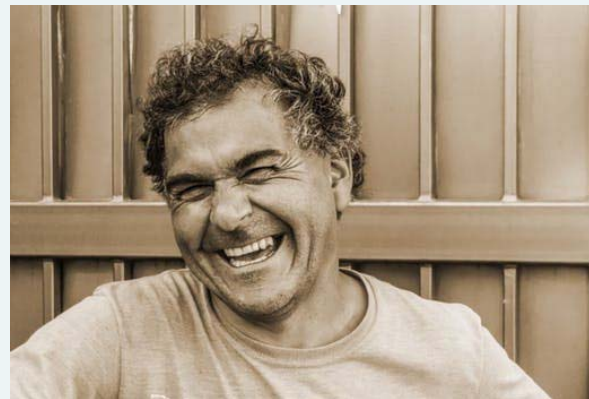
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**Reduced medication**



**Son & daughter-in-law  
support patient at home**



**Patient is dressed and alert  
when MDT visit**



**Re-homed**



**Support continues from  
multi-agency team**





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# Financial Review 2016-17

**Mr Roger Parr**

# BwD CCG Achieved each of its key Financial Duties in 2016/17



Statutory Duties	Target	Performance	Achieved
CCG to remain within its revenue allocation	£248,655k	£246,243k	Yes
CCG to remain within its running cost allocation	£3,541k	£3,484k	Yes
<b>Better Payment Practice Code</b>		<b>Target</b>	<b>Number</b>
NHS Payables		95.0%	99.5%
Non NHS Payables		95.0%	98.6%

# Analysis of Income and Expenditure



<b>Funding</b>	<b>£248,655k</b>
<b>Commissioning Costs</b>	
Staff Costs	£709k
Other Costs	£242,398k
Income	(£348k)
<b>Running Costs</b>	
Staff Costs	£1,686k
Other Costs	£1,798k
Net Expenditure	£246,243k
<b>Surplus 2016/17</b>	<b>£2,412k*</b>
<b>*National Risk Reserve</b>	



# Investments and Developments during 2016-17

- **Quality Improvement in Primary Care.**
- **GP Access Fund.**
- **Better Care Fund.**
- **Mental Health.**
- **Resilience.**



# Expenditure Per Head

£246m  
equates to:

£1,435  
per head

Acute Care  
£767 (53%)

Primary Care  
£318 (22%)

Community Based Care  
£98 (7%)

Mental Health  
£103 (7%)

Continuing Health Care  
£41(3%)

Other  
£108 (8%)



# Looking to the future

	2017/18	2018/19
Programme allocation	£222,476k	£226,891k
Running cost allocation	£3,518k	£3,500k
Primary Care Co-Commissioning	£23,719k	£24,176k
Total allocation	£249,713k	£254,567k

**In 2017/18 BwD CCG received an allocation increase of 2.0% but remains 2.08% away from its target allocation (£4,622k).**



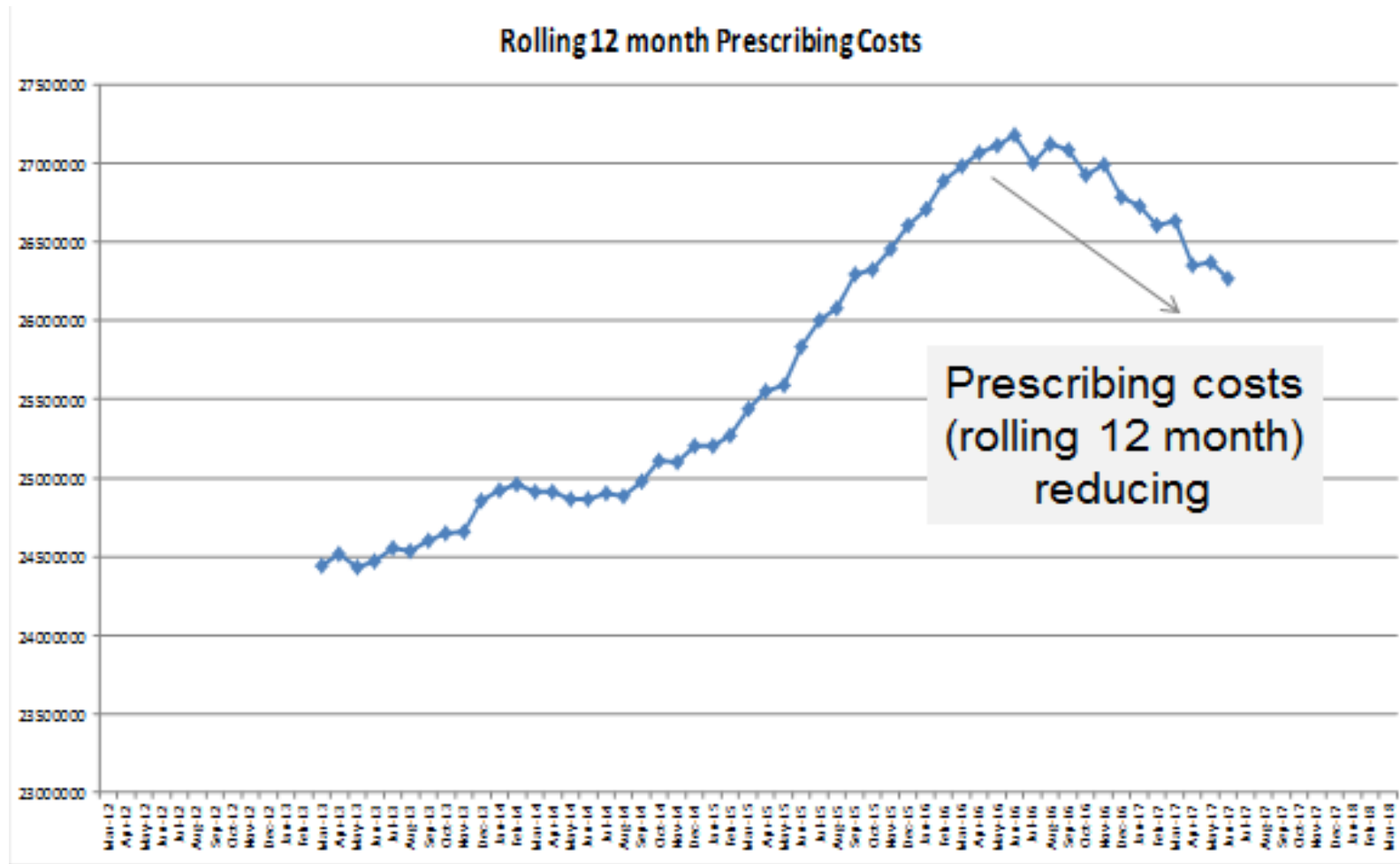
## Looking to the Future (2)

- **Month 4 on track to deliver business rules.**
- **£6.2m QIPP delivered to date.**
- **1<sup>st</sup> Quarter 5% year on year reduction in items prescribed (47,000).**
- **Supporting transformation and new models of care.**





# Prescribing Activity



# CCG Activity Summary 2016/17



Primary Care Summary	Impact
Improving access to Primary Care	11,369 evening and weekend attendances
Acute Visiting Service	4,592 contacts
Intensive Home Support	3,591 referrals

# CCG Activity Summary 2016/17 (2)



Acute Summary	2016/17	2015/16	Variance
A&E Attendances	59,493	61,469	-3.2%
Non-Elective Activity	19,546	20,409	-4.2%
Outpatient First Attendances	55,771	54,082	3.1%
Elective Activity	23,519	22,931	2.6%



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# Any Questions?





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**Close**