

**Primary Care Co-Commissioning Committee**

**Primary Care Update Report**

<b>Date of Meeting</b>	31st May 2017	<b>Agenda Item</b>	7
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**CCG Corporate Objectives**

Through better commissioning, improve local health outcomes by addressing poor outcomes and inequalities	Y
To work collaboratively to create safe, high quality health care services	Y
To maintain financial balance and improve efficiency and productivity	Y
To deliver a step change in the NHS preventing ill health and supporting people to live healthier lives	Y
To maintain and improve performance against core standards and statutory requirements	Y
To commission improved out of hospital care	Y

**CCG High Impact Changes**

Delivering high quality Primary Care at scale and improving access	Y
Self-Care and Early Intervention	Y
Enhanced and Integrated Primary Care and Better Care Fund	Y
Access to Re-ablement and Intermediate Care	
Improved hospital discharge and reduced length of stay	
Community based ambulatory care for specific conditions	
Access to high quality Urgent and Emergency Care	
Scheduled Care	Y
Quality	Y

<b>Clinical Lead:</b>	Dr Preeti Shukla/Dr Stephen Gunn
<b>Senior Lead Manager</b>	Mr Peter Sellars
<b>Finance Manager</b>	Ms Linda Ring
<b>Equality Impact and Risk Assessment completed:</b>	n/a
<b>Patient and Public Engagement completed:</b>	n/a
<b>Financial Implications</b>	n/a
<b>Risk Identified</b>	n/a
<b>Report authorised by Senior Manager: Dr Malcolm Ridgway</b>	

#### Decision Recommendations

The Primary Care Co-commissioning Committee (PCCC) is asked to receive this report and note the items as detailed.

**Primary Care Update Report**  
**May 2017**

**1. Introduction**

- 1.1. This report provides the PCCC with an update on national and local Primary Care news and information, highlighting areas not covered elsewhere on the agenda.

**2. General Practice**

- 2.1 The Quality and Outcomes Enhanced Services Transformation (QOEST) draft plan was presented to all BwD practices on 23<sup>rd</sup> March for final agreement with an implementation start date of May 1<sup>st</sup>. All practices have now signed up to phase 2 of QOEST

**3. Update from the Primary Care Group (Estates and Technology Transformation Fund)**

- 3.1 There were 3 bids against the Estates and Technology Transformation Fund (ETTF); one each for the North and West localities and the Primary Care Access Centre on the Royal Blackburn Hospital site. Both the North and West Schemes are now creating Outline Business Cases (OBC) as part of the next stage in the process and due diligence. The Primary Care Access Centre (PCAC) is now not a priority and is not being progressed by the CCG. Both of the locality schemes have to produce a further 'enhanced' project initiation document (PID) as part of the NHS England review and due diligence process. CCGs are also being asked to reassess their schemes identifying which is most likely to be operational by 2019/20

**4. GP Access Fund (GPAF)**

- 4.1 The scheme is delivering extended access to routine General Practice across the borough 7 days a week. At the weekends the federation is collaborating with the GP Out of Hours service to ensure that it is fully utilised. The federation is in the process of developing the agreed new service model which will provide improved triage and advice with some nurse led clinics providing cervical smear tests. Operating hours have also changed to be compliant with national guidance. These enhancements to the service will be operational by mid-June 2017.

**5. GP Opening Hours**

Much work has been done by the CCG to understand the true situation with regard to opening hours. We obtained the actual opening hours of all practices including branch surgeries. In order to try to make sense of how to manage branch surgeries we worked out the number of hours that the main or the branch surgery was open in any one day. This gave an average of 10.6 hours (mean, median was 10.5 hours) per day (see attached table and detailed explanation). Additionally more practices are now opening fully from 8.00 am to 6.30 pm following facilitation by the primary care team.

**Dr Malcolm Ridgway**  
**Clinical Director for Quality and Primary Care Transformation**  
**May 2017**

## **Attachment**

Anne Cunningham (Blackburn with Darwen Public Health Intelligence Specialist) was asked to work out the mean and median 'Opening Times' from the table supplied by the CCG of actual GP practice and branch opening hours. This is her detailed answer.

*"I get the mean to be 10.6 hours and the median to be 10.5 hours per weekday.*

*First of all it is essential to note that Patrick Scott (national Telegraph) chose to study 'Surgery Hours', not 'Opening Hours' or 'Reception Hours'. In the attached workbook, I have used 'Opening Times', but that is just because I am following your instructions. It does not mean that I think Patrick was necessarily wrong to use 'Surgery Hours'. As we are each analysing different things, it is inevitable that we should come up with different answers.*

*Some of the practices are known by two or more names – the one highlighted in yellow is the name used in your form. I have used the 'Opening Hours' as supplied on the form, unless there was some obvious discrepancy or omission which led me to check them against the practice's website. In such cases I have weighed up whether to use the hours from the form or from the website, and have inserted an explanatory comment.*

*In the case of practices which have branches, I have taken the approach of saying: 'how many hours in the day are then when it is possible to get in the front door of any of the venues operated by this practice?' For instance, at Ewood, the main surgery is open longer than the branch on a Monday (8.00 – 18.30 if you believe the website), so that goes down as 10.5 hours. On a Tuesday, the branch is open longer than the main surgery (8.00 – 19.30 if you believe the website), so that goes down as 11.5 hours. I haven't added the times for the main surgery and the branch(es) together.*

*Having entered the hours for each weekday, I have then worked out the number of hours for an 'Average Weekday' in Column J. I have also entered the 'List Size' in Column L. The 'Weighted Average' at the bottom of Column J is arrived at by going down the list, multiplying the 'Average Weekday' and 'List Size' columns together, adding up all these product terms, and dividing by the total 'List Size' (i.e. 173,403).*

*You asked for the median too, so I have approached that by placing the practices in ascending order of their 'Average Weekday' opening times. Again, I think it is sensible to take account of how many patients they each have, so I have picked the practice that the 'middle patient' goes to. (It so happens that I would get the same answer if I simply picked the 'middle practice' out of 27, i.e. the 14th practice in the list.)*

## Analysis of 'Opening Times' as per table supplied by Dr Ridgway

Practice Code	Practice Name v1	Practice Name v2	Practice Name v3
P81724	Pringle Street Surgery		
P81734	Cornerstone Practice		
P81709	Dr C Rushton and Dr M Gill	Roman Road Health Centre	
P81721	Hollins Grove Surgery	Dr Jagadesham	
P81622	Shifa Surgery	Dr Bhojani	
P81643	Brookhouse Medical Centre	Dr Bux's Practice	
P81712	Dr A Hirst & Dr N Choudry	Dr Choudry	
P81704	Dr I Timson & Partner	Roe Lee Surgery	
P81140	Darwen Health Link		
P81005	Dr A. I. Bristow & Partners	Little Harwood Health Centre	
P81214	Drs Burn & Brown	Dr Gebbie	Limefield
P81155	Brownhill Surgery	Dr T I Phillips	
P81771	Dr R C Rautray & Partner	Primrose Bank Medical Centre	
P81694	Family Practice		
P81058	St Georges Surgery		
P81607	Montague Practice		
P81633	Spring-Fenisco Healthlink		
P81022	Witton Medical Centre		
P81204	Ewood Medical Centre	Dr DC Mathur & Partner	
P81061	Dr A Calow's Practice	Redlam	
Y03362	Waterside Surgery		
P81051	Darwen Health Care	Darwen Healthcare	
P81125	Dr I. J. Moodie's Practice	Oakenhurst	
P81167	Dr M K Datta & Partner	Stepping Stone Practice	
Y02657	Bentham Road Health Centre		
P81683	Dr Alam's Practice	Umar Medical Centre	
P81707	Dr N Nagpal and Dr S Nagpal	William Hopwood	

(Yellow = Practice Name used in supplied table)

Mon	Tues	Wed	Thurs	Fri	Average Weekday	Comments	List Size	Cumulative number of patients
10.5	5.0	10.5	10.5	10.5	9.4		1833	1833
10.0	10.0	10.0	10.0	10.0	10.0		17762	19595
10.5	10.5	10.5	10.5	10.5	10.5		4480	24075
10.5	10.5	10.5	10.5	10.5	10.5		1400	25475
10.5	10.5	10.5	10.5	10.5	10.5		5508	30983
10.5	10.5	10.5	10.5	10.5	10.5		6155	37138
10.5	10.5	10.5	10.5	10.5	10.5		3400	40538
10.5	10.5	10.5	10.5	10.5	10.5		4968	45506
10.5	10.5	10.5	10.5	10.5	10.5		13347	58853
10.5	10.5	10.5	10.5	10.5	10.5		11524	70377
10.5	10.5	10.5	10.5	10.5	10.5		4171	74548
10.5	10.5	10.5	10.5	10.5	10.5		4312	78860
10.5	10.5	10.5	10.5	10.5	10.5		4839	83699
10.5	10.5	10.5	10.5	10.5	10.5		3391	87090
10.5	10.5	10.5	10.5	10.5	10.5		8926	96016
10.5	10.5	10.5	10.5	10.5	10.5		6181	102197
12.0	10.5	10.5	9.5	10.5	10.6		3116	105313
11.5	10.5	10.5	10.5	10.5	10.7		10225	115538
10.5	11.5	10.5	10.5	10.5	10.7		4814	120352
11.5	10.5	10.5	10.5	10.5	10.7		4949	125301
10.5	12.0	10.5	10.5	10.5	10.8		1852	127153
12.0	10.5	10.5	10.5	10.5	10.8		12396	139549
10.5	10.5	13.0	10.5	10.5	11.0		9671	149220
11.0	11.0	11.0	11.0	11.0	11.0		5171	154391
10.5	12.0	12.0	10.5	10.5	11.1		5267	159658
10.5	12.0	10.5	12.5	10.5	11.2		8245	167903
12.0	12.0	12.0	10.5	12.0	11.7		5500	173403
<b>Weighted Average</b>					<b>10.6</b>		<b>173403</b>	

'Middle' patient is 'Patient 86701.'

**Median = 10.5** (because the 'middle' patient goes to a practice that opens 10.5 hours per weekday)